

# Our Promise

We pride ourselves on our unwavering commitment to ensuring your overall satisfaction with our service. So what specifically can you expect from Reminger as a client?

## **Ownership and Accountability**

Whether it is a pressing legal matter or a need for long-term assistance and guidance, we make it our mission to thoroughly understand your situation and any challenges you might face. The entrepreneurial spirit that we have fostered in our attorneys, paralegals and staff translates into ownership and full accountability for the matters we handle.

## **Collaboration and Transparency**

We believe in a collaborative approach with our clients. Our team works closely with you to immediately assess key issues, to explain your options, and to help you reach the desired results efficiently and economically. We develop strategic plans based on mutually defined objectives and expectations, and assemble the appropriate team required for execution. Through it all we keep you apprised of the potential pitfalls, upsides and everything in between so that there are no surprises.

## **Availability**

Certain situations require quick thinking and prompt action. We are prepared to act when you need us, and will be available for you anytime, anywhere.

## **Integrity**

We take pride in our work, exuding professionalism and maintaining civility in the handling of all matters.

## **Preparedness**

We are calm in the eye of the storm. If it is in our client's best interest to resolve a dispute without going to trial, we do so. If we go to trial, we efficiently yet thoroughly prepare, then aggressively represent our client in pursuit of the set goal.

## **Results**

Sometimes the desired result is our client's satisfaction with a buttoned-up, iron-clad contract. Or, it is our client's appreciation of our guidance in implementing sound workplace policies. And other times, it is winning a defense verdict that saves our client hundreds of thousands of dollars. In all cases, we are focused on the bottom line, which is achieving our client's desired outcome in the most efficient way possible.

## Value

Reminger strives to provide the best legal value to our clients. We are pioneers in alternative fee arrangements, flat fee arrangements and more; however, we define value as more than just dollars and cents. As evidenced by the growing demand of our services, overall client satisfaction is an integral part of that value equation. Reminger has adhered to these tenets in servicing our clients for more than 60 years, and with this approach we plan on continuing to counsel and represent our clients for many years to come.