

Reminger Client Payment Portal -Quick Start Guide –

www.reminger.com/pay

You may access the [Reminger Payment Portal](#) either as a **Guest** or a **Registered User**. The primary difference is that **Registered Users** can save payment methods and link multiple matters for future payments.

On the login page, you will see **three options**:

1. **Guest Payment** – Make a one-time payment without logging in.
2. **Enroll** – For first-time users who need to create an account.
3. **Login** – For returning users with an existing account.

The screenshot shows the Reminger Client Payment Portal login page. At the top, the Reminger logo is on the left, and a 'Site Map' link is on the right. Below the logo, there are two tabs: 'LOGIN' (marked with a red circle 3) and 'GUEST PAYMENT' (marked with a red circle 1). The 'GUEST PAYMENT' tab is selected. The main heading reads 'Welcome to the Reminger Co L.P.A. Payment Portal'. Below this, there are two input fields for 'Login ID' and 'Password', both marked with a red asterisk indicating they are required fields. To the right of these fields is a blue box titled 'Don't have a Login ID?' with an 'Enroll' button (marked with a red circle 2) and a link to 'Forgot your Login ID? Password Help?'. Below the input fields is a green 'Login' button. At the bottom, there are three informational boxes: 'WELCOME TO OUR ONLINE PAYMENT PORTAL' (explaining first-time users), 'QUESTIONS ABOUT YOUR BILL OR MAKING A PAYMENT?' (providing contact information), and 'PAYMENTS ACCEPTED VIA PORTAL' (listing accepted payment methods).

Paying as a Guest

To make a payment without registering:

1. Go to the **Reminger Payment Portal**.
2. Enter a valid **Client.Matter** code.
3. Provide the **Billing ZIP code** on record.

Enroll - Registering for an Account

The screenshot shows the Reminger Client Payment Portal Guest Payment page. At the top, the Reminger logo is on the left, and a 'Site Map' link is on the right. Below the logo, there are two tabs: 'LOGIN' and 'GUEST PAYMENT' (marked with a red circle 1). The 'GUEST PAYMENT' tab is selected. The main heading reads 'Welcome to the Reminger Co L.P.A. Payment Portal'. Below this, there are two input fields: 'Client.Matter' (marked with a red asterisk and a question mark icon) and 'Zip Code' (marked with a red asterisk and a question mark icon). To the right of the 'Zip Code' field is a green 'Guest Payment' button.

To create a registered account: [Payment Portal Registration](#)

On the right, you may select Enroll from the Guest Portal.

The screenshot shows the top of the Reminger Co. L.P.A. Payment Portal. The header includes the Reminger logo and a 'Site Map' link. Below the header, there are tabs for 'LOGIN' and 'GUEST PAYMENT'. The 'LOGIN' tab is active, and the page title is 'Welcome to the Reminger Co L.P.A. Payment Portal'. A red asterisk indicates required fields. The login form has two input fields: 'Login ID' (containing 'rpatriarca') and 'Password' (containing '*****'). Below the password field are links for 'Forgot your Login ID?' and 'Password Help?'. To the right of the input fields is a blue box titled 'Don't have a Login ID?' with text explaining the enrollment process and an 'Enroll' button. A green 'Login' button is at the bottom right of the form.

- The account name will default to the **Matter Name**. If desired, you may rename your account to your **Company Name or Payor Name**.
- You must provide an email address.
- Create a unique **login ID** (not your email) and a password for the portal.
- You must fill out security questions and can add payment later.
- You will get an email to activate

The screenshot shows the 'Account Setup' page of the Reminger Co. L.P.A. Payment Portal. The header includes the Reminger logo and a 'Site Map' link. Below the header, there are tabs for 'PROFILE', 'LOGIN & PASSWORD', and 'PAYMENT ACCOUNTS'. The 'PROFILE' tab is active. A red asterisk indicates required fields. The form is divided into two columns. The left column has a 'Name' section with an 'Account Name' input field (containing 'DoeJohn v. ABC Comany'). The right column has a 'Contact Info' section with a 'Mobile Phone' input field (containing '(optional)') and an 'Email' input field. Below the 'Mobile Phone' field is a link for 'Add Another Telephone Number'. A green 'Continue to Login & Password' button is at the bottom right of the form.

Benefits of Registration

- Save payment methods for faster checkout.
- Link additional matters for consolidated billing.
- View and pay multiple bills across multiple matters at once.

ACH or Credit

Select one or more Statements and select enter to add a Payment Method.

Client.Matter 9999.12345
Reminger TEST Matter

9/3/2025

00000003

1.00

1.00

1.00

Client Code

9999

Matter Code

12345

Claim Rep Payee

Test Tommy

Client Name

Reminger TEST Client

Enter a Payment Method

Choose your preferred payment method to pay your bills.

BANK ACCOUNT

CREDIT OR DEBIT CARD

PAYMENT SUMMARY

1 Invoice \$1.00

0 Credit Memos \$0.00

Total Payment [Calculate](#)

[Remove All](#)

Payment Method

Enter

Pay Date

9/8/2025

Payments confirmed before Monday, September 08, 2025 8:00 PM EST will be posted on Tuesday, September 09, 2025.
Payments confirmed after Monday, September 08, 2025 8:00 PM EST will be posted on Wednesday, September 10, 2025.

[Cancel](#) [Continue to Payment](#)

Payment Completion

You will receive an email confirmation for your successful payment. See an example below:

The image shows a screenshot of the 'Reminger Results Period' screen. At the top, the word 'REMINGER' is displayed in large, dark green, serif capital letters. Below it, the text 'RESULTS . PERIOD .' is visible in a smaller, dark green, serif font. The BillerIQ logo is centered below the header. The main content area has a dark background and contains a white-bordered box with the following text: 'Your One-time Payment to REMINGER CO L.P.A. is being processed.' Below this, the payment details are listed: Client.Matter: 9999.12345, Account Name: Reminger TEST Matter, Payment Account: MasterCard, Payment Amount: \$1.00, Fee Amount: \$0.03, Total Amount: \$1.03, Creation Date: Thursday, September 04, 2025, and Payment Date: Thursday, September 04, 2025. A line indicates '1 Item paid with this One-time Payment'. At the bottom, a table shows the payment confirmation details.

Confirmation #	Client.Matter	Statement No.	Bill Date	Billed Amount	Payment Amount
3100484357	9999.12345	0000000001	9/3/2025	\$1.00	\$1.00

Support

- For questions regarding your bill or making a payment, please contact the Accounting Department at 216-430-2200 or you can send an email to AR@reminger.com.